

**Trima Accel® Automated Blood Collection System**

**Trima-032**  
**Version 7.0.4 Software Release**

**Rationale**

This service message announces the release of Trima V7.0.4 software and the associated spare parts.

**Parts Affected/Compatibility**

Part Number	Part Name/Description
809179-000	SW, CD, Spare, V 7.0.4, Trima Accel
809180-000	SW, V7.0.4 TR Default Feature Set, Spare
809166-000	SW V7.0.4 FeatSet 5 (AABB LR) Spare
809167-000	SW V7.0.4 FeatSet 12 (US) Spare
809168-000	SW V7.0.4 FeatSet 14 (US Intersol) Spare
809169-000	SW V7.0.4 FeatSet 27 (APAC LC) Spare
809170-000	SW V7.0.4 FeatSet 23 (China) Spare
809171-000	SW V7.0.4 FeatSet 28 (NNLC) Spare
809172-000	SW V7.0.4 FeatSet 2 (Default LTD) Spare
809173-000	SW V7.0.4 FeatSet 1 (AABB LR LTD) Spare
809174-000	SW V7.0.4 FeatSet 25 (APAC LC LTD) Spare
809175-000	SW V7.0.4 FeatSet 19 (China LTD) Spare
809176-000	SW V7.0.4 FeatSet 29 (NNLC LTD) Spare
809165-000	Solid State HD, V7.0.4, Gen 2
809181-000	SW, Language CD, Spare, V7.0.4, Trima Accel

**Document Distribution**

Regional team leaders must distribute this service message with the attached documentation to their local service personnel as applicable.

**Where can I find this information in the future?**

These spare part kits can be found in VSP.

**Marketing Information**

This release contains 12 feature sets. Your local sales and/or marketing teams will inform you of which feature set to install.

If the Maximum Platelet Yield (Max PLT Yield) feature is used, local sales and marketing teams will provide the value to be configured.

Do not escalate questions about feature sets or platelet yield values to Level II.

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### Details for Service Personnel

#### Training

The remove and replace instructions for the software, feature sets and the solid state hard drive are the same as previous versions of V7, so no additional training is required.

#### Instructions

1. Review the attached Service Message STS-006 Resolution for File Transfer Failure.
2. Implement the included changes prior to installing V7.0.4 software.  
The large file size may cause the issue described in STS-006 to occur even if it has not with other software downloads.
3. Use STS 3.9 or higher to install this software.
4. Review the attached quick reference guides that describe the changes to the user screens from both V6 and V7.

#### Feature sets

The V7.0.4 upgrade automatically sets the feature set to the default. If a feature set other than the default is needed, install the feature set after the upgrade is finished.

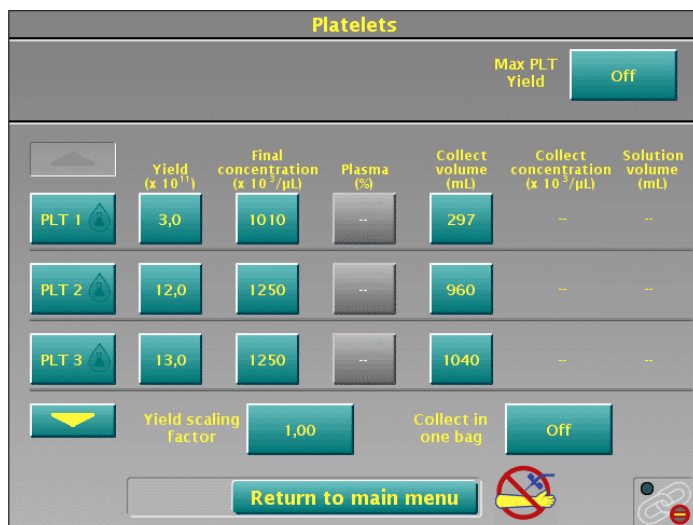
If a feature set was previously installed, reinstall the feature set after installing V7.0.4.

#### Maximum PLT Yield

Regional sales and/or marketing will inform you when the Max PLT Yield feature will be used. They will also provide you with the value to configure.

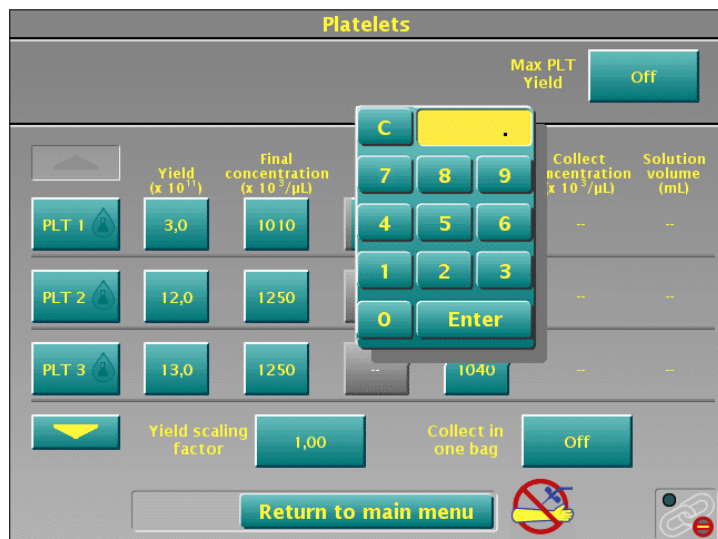
1. Connect to the device with STS and boot to PROCEDURE Mode
2. Navigate to the Platelet screen, and press the Max PLT Yield button.

**NOTE:** If the Max PLT Yield button is not visible, verify that the device is connected to STS.



3. Enter the value using the keypad, then press **Enter**.

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### Software Changes Impacting Service

The following is a list of changes made to the software that may impact service. Many of these changes are intended to reduce customer complaints and service requests:

- The GUI state transition issue has been resolved.
  - This will eliminate device failures when scanning multiple barcodes on a single instance of the classic barcode screen.
- 106 Alarm: this alarm caused the run to end while the user is at CFR11 screen. This has been resolved.
- In V7.0.4, Trima network communications are configured to full duplex, and VxWorks is updated to 6.9.4.12. This reduces communication errors when connected to customer networks.
- The Unique Device Identification (UDI) was added to the main screen for operator ease of access when submitting complaints where it is required.
  - Refer to the attached screen comparison.
- Level Sensor Error (144) was triggered during a plasma collection, and the alarm screen was not clear as to why the alarm occurred. Alarm 144 has been replaced with alarm 172 for clarity.
- STS now correctly displays upgrade and downgrade to reflect the change path. This issue has been resolved except for Upgrade/Downgrade path 7.0.3.1 to 7.0.4 due to a software branch issue.
- Alarm 1066 for Setconfig.dat occurring on Trima V7 connected to Vista was resolved by updating the setconfig.dat file in V7.0.4.

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### FAQs

- ❓ Which languages are released?
  - 🔍 The language CD includes the following 26 languages: Brazilian Portuguese, Bulgarian, Croatian, Czech, Danish, Dutch, Finnish, French, German, Greek, Hungarian, Italian, Japanese, Korean, Lithuanian, Norwegian, Polish, Portugal Portuguese, Romanian, Russian, Simplified Chinese, Spanish, Swedish, Traditional Chinese, Turkish, and Vietnamese.
- ❓ Currently released feature sets have the same number in the title as the feature sets released in this service message; are they the same or different?
  - 🔍 They are different. When installing a feature set with V7.0.4 software, the name of the feature set spare must start with SW V7.0.4 FeatSet.

### Attached Documents

Document Number	Document Title
D0000027045	STS-006, Resolution for File Transfer Failure
BC-TRIM-00693	Quick Reference Guide: Version 6.0/70.0.4 Screen Comparison
BC-TRIM-00686	Quick Reference Guide: Version 7.0/70.0.4 Screen Comparison